## SAMPLE EDITING PROJECT

A 500+-page graduate-level business text written by two PhD professors
Client received a clean, corrected copy. Here is a detailed list of editing changes and explanations.

## Formatting

Paragraph styles determine the Table of Contents and Table of Figures. Paragraphs use settings (not tabs or spaces) for first-line indents. There were two major headings called PART IV. Beyond that, publishers have their own interior designers who will determine the final details of page layouts.

## Reference codes

1. Lewin: Force Field Theory, $1939\{$ XE" 3 .Lewin's-Force•Field-Theory" $\}$

I left these field codes alone, but highlighted them in yellow so you can find them easily. Then I hid them (File>Options>Display>Formatting marks) in order to generate the TOC and Table of Figures because they can affect pagination. You can toggle them back on with the same sequence of steps. If you want a complete and useful index, I suggest using a professional indexer ... but only as the final-final step, after you are sure there will be no more text changes.

## Acronyms and Initialisms

I did a complete sweep to standardize on the term-first, acronym-in-parentheses-after format. Although I believe all acronym expansions are given at first usage, I also created a complete list of them. It appears at the end, before References. Authors cannot assume that readers will read the entire book from start to finish, that they will remember the expansions, or that they will have the patience to search through previous pages for that first occurrence. A single list that expands all acronyms and initialisms aids understanding, reduces frustration, and makes this book more user-friendly.

## Passive verbs

Passive verb forms are often vague, ambiguous, and - at best - imprecise. I've done my best to reword or clarify those sentences I find potentially confusing. Many passive verbs remain, more than I would like, but to remove more would start to change the "author's voice" and approach a rewrite.

## Unclear antecedents

Many instances of this or it send the reader searching back through previous sentences to ferret out what they refer to. I've tried to reword and assign them properly, often seeking confirmation in the original cited material. I apologize for any I might have misunderstood. If I misunderstood them, other readers would probably have misunderstood them too.

## DMAIC

On pages 109 and 110 of the original (102 and 103 of the edited version), the Improve and Control phases of DMAIC were defined in the text as Design and Optimize. Please check what I wrote to see if it is acceptable.

## Beckhard-Harris formula

On pages 78-79 of the original (71-72 of the edited version), the expression (although it is called an equation in the literature, it is an inequality, not an equation) and a portion of its explanation are incorrect. I verified what I wrote with the original source. Please check it for accuracy. Also, the multiplication sign in a mathematical expression is a special character vertically centered in the line, not an asterisk.

Overused, misused

| Overused or misused words |  |  |  |
| :---: | :---: | :---: | :---: |
| Word or expression | Occurrences in original ms | Occurrences in edited ms | Explanation |
| Ultimately, | 62 | 4 | Writing habit, usually introducing a sentence that does not describe a truly ultimate result. |
| assure | 50 | 3 | Often used in place of ensure. |
| (ensure) | 29 | 74 | Replaced incorrect uses of assure. |
| between | 187 | 159 | Often used when referring to three or more entities. |
| (among) | 28 | 52 | Replaced incorrect uses of between. |
| there is | 92 | 6 | To be construction leads to weak statements, extra words. |
| there are | 42 | 1 | To be construction leads to weak statements, extra words. |
| that | 2167 | 1850 | Used instead of who in reference to people, not things, or unnecessarily in the to be construction (There is a thing that ...) |
| (who) | 248 | 278 | Replaced incorrect uses of that. |
| he or she | 21 | 0 | Reworded to remove all instances of he or she and his or her. Also reworded to correct all instances of noun/gender neutral |
| his or her | 28 | 0 | pronoun number disagreement such as "When a change leader flies by the seat of their pants . . ." |
| following, as follows above, below subsequently | - | - | All locations are now specific by figure number or section reference. Each list or example clearly relates to its introduction, usually appearing immediately after a colon. |
| up (added to a verb), as in: <br> show up <br> followed up <br> speeding up <br> built up <br> ends up <br> springs up <br> keeping up | 80 | 15 | Phrasal verbs, when there is a single-verb counterpart, sound casual. Though not technically incorrect, they can seem informal-almost colloquial- and detract from the credibility of serious writing. |

## Proper names

I double-checked, triple-checked, and verified each of these with multiple sources:

| Proper names |  |  |
| :--- | :---: | :--- |
| (incorrect) |  | Occurrences |
| diugud | 1 | Duguid |
| Duigud | 6 | Duguid |
| Echternacht Theory | 1 | Echternach Theory to |
| Genich Taguchi | 1 | Genichi Taguchi |
| Gilbreath | 1 | Gilbreth |
| McAlister | 3 | McAllaster |
| McAllister | 2 | McAllaster |
| Milleman | 1 | Milemann |
| Rohrbough | 4 | Rohrbaugh |
| Taiichi Ono | 1 | Taiichi Ohno |
| Trompanaars | 2 | Trompenaars |
| UNIPUB/Kaus International | 1 | UNIPUB/Kraus International |

## International English

American idioms and unique usage patterns are certainly confusing to anyone who speaks English as a second or third language. But they can also be confusing to English speakers from such other countries as Canada, the UK, Ireland, Australia, and South Africa. International English strips out the idiomatic and culturally American usage our ears no longer hear (because we're used to it). The result is less ambiguous and easier to understand.

| Word or expression | Rdioms | Replacement |
| :--- | :--- | :--- |
| Hail Mary's (sic) | Risky efforts | American football metaphor |
| When a change leader flies by the seat <br> of their pants | When a change leader is unprepared <br> and reactive | Colloquial, noun-pronoun number <br> disagreement |
| The leader in such a design needs to be <br> both a generalist and can get into the <br> weeds as needed | The leader in such a design needs to <br> be both a generalist and a detail <br> person as needed | Colloquial, ungrammatical |
| to put your organization back in the pole <br> position | to put your organization back in an <br> advantageous position | American auto racing metaphor |
| A pecking order exists when it comes to <br> metrics, | A hierarchy of status exists with <br> metrics, | Colloquial. Metrics are inanimate |
| high-risk, home-run strategies | high-risk, high-return strategies | American baseball metaphor |

International English , continued

| Ambiguous, reworded for International English |  |  |  |  |
| :--- | :---: | :---: | :--- | :---: |
| Word or <br> expression | Occurrences <br> in original | Occurrences <br> in edited ms | Explanation |  |
| will | 631 | 263 | To non-native speakers, will means future tense. Confusing when <br> Americans use it to express present tense ("Boys will be boys," meaning <br> "Boys are boys"). |  |
| should | 472 | 38 | To non-native speakers, should implies ought to. Confusing when <br> Americans use it to mean probably will or if. |  |
| may | 893 | 11 | To non-native speakers, may implies permission. Confusing when <br> Americans use it to mean might. ("You may save your files." Does that <br> mean I can, I have permission, or there is some doubt?) |  |
| per, as per | 35 | 18 | To non-native speakers, per means each. (Three reports per week...). <br> Confusing when Americans use it to mean according to ("..per your <br> previous request ..."). Outdated business jargon. |  |
| as (cause- <br> effect) | 1060 | 794 | To non-native speakers, as implies a same-time relationship. (Relax as <br> you slowly exhale ...). Confusing when Americans use it to mean <br> because. ("I can't attend as I am busy.") |  |
| while | 113 | 70 | To non-native speakers, while implies a same-time relationship. ("Can <br> you juggle three oranges while playing a harmonica?") Confusing when <br> Americans use to describe two opposing thoughts instead of but or <br> although. (While I planned to attend, I became suddenly ill.) |  |
| semicolons | 337 | 149 | Overused to create unnecessarily complex, hard-to-follow sentences. <br> Often used where two sentences or rewording would be clearer. |  |

## References

These notations are highlighted in yellow in the manuscript:
Page 497:
15 Economic facts about millennials, The Council of Economic Advisers. October 2014 Retrieved from:
https://www.whitehouse.gov/sites/default/files/docs/millennials_report.pdf
This URL does not work. The document is no longer available.

Pages 332, 333, 503:
Johnson, S. (2015). Who moved my cheese? Random House
Originally published in 1998 by Random House. Reprinted in 2002 by Penguin Putnam. Random House merged with Penguin in 2013. Could not find any version printed by any publisher in 2015.

## Illustrations

| Illustrations |  |  |
| :---: | :---: | :---: |
| Figure | Treatment | Explanation |
| 2. An A3 template | Created, added | Text discussion of many boxes is easier to understand with a visual example. |
| 4. Cameron Quinn Values Framework | Corrected caption, number format | Caption missing from the Table of Figures, rendering other figure numbers after it incorrect |
| 5: The Burke-Litwin Model | Added numbers to boxes | The elements are listed by number earlier in the text, but explanation of the diagram is clearer with numbers. |
| 12. The Organizational Fitness Model | Recreated. | Color, Conflict Management left out, misaligned triangle. |
| 13. Barriers to Change Using OFP | Recreated | Low contrast, rotated text, color. |
| 18. The AUSM Transformational Change Meta-Framework | Recreated | Added the word Step to AUSM step column head for clarity. |
| 19. Links to change models for Assemble | Recreated | Added the word Step to AUSM step column head and expanded Phase 1 heading cell for clarity. |
| 20. Links to change models for Understand | Recreated | Added the word Step to AUSM step column head and expanded Phase 2 heading cell for clarity. |
| 21. Links to change models for Solve | Recreated | Added the word Step to AUSM step column head and corrected Phase 2 head to say Phase 3. |
| 22 Links to change models for Maintain | Recreated | Added the word Step to AUSM step column head and expanded Phase 2 head cell to say Phase 4. |
| 24. An environmental scan with forces for and against including relative strength | Recreated | Low contrast, small print, missing cell border, color. Improved for readability, added cell border. Corrected complete plans timely (timely as an adverb is nonstandard business jargon). |
| 25. The second half of the scan that describes the action plan | Recreated | Low contrast, small print, color. Improved for readability. |
| 27. Pareto chart | Created, added | Referred to in the text but not shown. |
| 28. Workplace Motivations and Generational Differences | Added caption | No caption |
| 29. Case 1—Multi-division cost optimization plan transformation roadmap | Recreated | Headings don't match text. Phases $1 \& 2$ as used here don't match with Phases $1-4$ as described in the text. Tiny print, color, callout boxes add clutter but nothing that is not explained in text. Figure appears after all text explanation. Simplified, matched to text, placed before text explanation. |
| 30. Case 2-Support vendor deployment transformation roadmap | Recreated | Headings don't match text. Phases $1 \& 2$ as used here don't match with Phases 1-4 as described in the text. Tiny print, color, callout boxes add clutter but nothing that is not explained in text. Figure appears after all text explanation. Simplified, matched to text, placed before text explanation. |
| 31. Case 3-Very large volume surge in a new workflow transformational roadmap | Recreated | Headings don't match text. Phases $1 \& 2$ as used here don't match with Phases 1-4 as described in the text. Tiny print, color, callout boxes add clutter but nothing that is not explained in text. Figure appears after all text explanation. Simplified, matched to text, placed before text explanation. |

